

Important Web Addresses & Phone Numbers

CCC Student Financial Services Office	(315) 294-8470
Fax Number:	(315) 252-2185
Email Address:	financialservices@cayuga-cc.edu
Financial Aid Downloadable Forms: go to cayuga-cc.edu, click on Financial Aid, next click on Download Financial Aid Forms, choose the tab for the aid year for the required forms	
CCC HelpDesk	(315) 501-1993 helpdesk@cayuga-cc.edu
FAFSA and FSA ID	
FSA ID questions	1-800-433-3243
To apply on-line, make corrections, check status	studentaid.gov
CCC's school code – 002861	
STUDENT LOANS	
Student Loan Information	studentaid.gov
Collection/Default for Direct Loans	1-800-666-0991
NEW YORK STATE AWARDS (TAP, APTS, EXCELSIOR)	
To apply online / online status check / school code change / schedule phone appointment	
	hesc.ny.gov
CCC's school code – 2005	1-888-697-4372
TAX INFORMATION	
Federal IRS Tax Return Transcript	irs.gov
	1-800-908-9946
New York State Tax Department	1-518-457-5181
PAYMENT PLAN	
Nelnet Tuition Payment Plan	my.cayuga-cc.edu
	1-800-609-8056
SOCIAL SECURITY ADMINISTRATION	
General Information	1-800-772-1213
ACCES-VR	(315) 428-4179